Sojin, Master, Electrical Engineering

Hi Sojin, thank you so much for doing the testing for my course project Wesbstac redesign. The testing consists of six tasks that you need to complete. They are short and just need to be done in our prototype to test our system usability.

S: Okay

So the first task is to writing a review and drop the course. Let me show you and also read the full task description to you.

Suppose you are a Biology major at WashU with the username "betty" and password 123. You are currently enrolled in BIO 2961 - Collaborative Phage Bioinformatics. You are getting a "D" in the course and are not enjoying it very much, so you wish to drop it. Before you drop the course, however, you want to write a review for the course to let future students know how you feel.

Is that clear to you?

S: Yes.

Good. Let’s start it! Please explain your thoughts whenever you are making a decision or doing some kind of actions that is not self-explanatory.

S: No problem.

(Show the index page to Sojin)

S: First, log in as “betty” with password “123”

(Clicks on username and type in betty)

(Presses tab key and type in 123)

(Presses enter key)

(Presses enter key again)

(Clicks on submit)

S: That is kind lame. And slow. Switching back and forth between the keyboard and mouse is annoying so I want to be again to log in by hitting enter.

Okay. I will write that down.

S: Now course to write the review and to drop. BIO 2961.

(Scrolls down the page and clicks on BIO 2961)

S: Write a review

(clicks on write a review)

(Panel showing up for writing review)

(Scrolls down)

S: I don’t think I can write the review. There is a problem scrolling down.

S: So you see, this area is showing partly and stays still even I scrolled down.

Yeah, I think that is a problem. I didn’t encounter it until now. Maybe it’s because the screen resolution is small that the panel wouldn’t show up.

S: Yeah. Most likely.

I’ll have it fix later but now let me zoom the display page so you can continue the testing.

S: Okay.

\*\*\* Fix the problem when the screen resolution is small \*\*\*

(Zoom out the page so the whole panel is showing)

Please continue to finish the first task.

S: Okay. I’m gonna write a bad review for this class

(Selects drop down for numbers 1)

S: Low rating

(Selects drop down for grade)

S: Getting D

(Types in review)

S: And not fun.

S: Submit!

(Clicks on submit)

S: So the panel is closed. That part is complete. Now drop the class

(Clicks on BIO 2901)

S: Drop the course

(Clicks on drop the course)

(Clicks on yes)

S: I think I encountered another problem.

Hm?

S: So after I dropped the BIO 2901, it is still on my calendar but another course I don’t remember, just disappeared.

Yeah I think one CHEM class is now gone. I think the script is acting weird now. I’ll write that down but let’s pretend you dropped BIO 2901 and finished that task.

\*\*\* BIO 2901 not dropped but CHEM \*\*\*

S: Alright.

One second I will get the second task. The second task would be searching for a course in our system. Let me read the full description to you.

Continue as Betty. You now need another class to enroll in after dropping BIO 2961, and you've heard your friends talk about a BIO 3041 class that they loved and you want to find more details about it to decide whether or not to register for it.

So the task is just to find more details about BIO 3041. There is an issue hasn’t been fixed yet. But I will tell you what to do if you encounter it.

S: Okay.

You can start now.

S: Okay.

(Clicks on search on top of the menu)

Can you continue to explain your actions?

S: Sure. So to find more details about the course, I’m first thinking of search it by keyword and I assume search is for searching courses.

Okay.

S: So BIO 3041

(Types in bio 3041 in the what are you looking for)

(Hit enter and after a second clicks on submit)

S: The result list is empty

So yeah, this is the issue that I just mentioned. The query is not working well so let me pull up the correct display for you and pretend that is what we get.

S: Okay.

(Search the result by school and department)

(Show the results to Sojin)

Let’s pretend this is the result page and continue the task.

S: Okay. Find more about BIO 3041

(Scrolls down the result page)

(Scrolls to the 3—range? But didn’t find it so he scrolled down a bit more)

(Hit ctrl + F and searched for 3041)

(Clicks on BIO 3041)

(Scrolls down and up to explore the course description page)

S: I think that is the details I can find about this course.

Good. I think you have completed this task.

S: Okay.

So let me give you another task. It’s about registration but this time you are not betty.

Now assume you are a Law student by the username "seth" and the password is still 123. You already have a registration worksheet ready and waiting that you have prepared, but you need to complete the registration process quickly to make sure you aren't waitlisted.

Just assume its morning seven thirty when the registration begins. So sign up for your courses!

S: okay

(Shows the index page again to Sojin)

S: log in as seth and 1 2 3

(Clicks on username and types in seth)

(Presses tab and types in 123)

(Clicks on submit)

S: Logged in. Now go to registration for the courses

(Clicks on registration on the top right menu)

S: So here is the list Seth wants to sign up for.

(Scrolls down the page to see the list)

S: Enroll

(Clicks on enroll)

(Clicks on yes on confirmation pop up)

Did you read what’s on the pop up?

S: Not the whole thing. I believe it ask if I’m sure to enroll or something.

Okay.

S: So yeah, I think I finished signing up for the courses.

Good. Let’s continue with another simple task.

S: Okay

So the next task is to find courses that will count toward your degree.

Assume you are a computer science student named “sal”, and the password is still 123 for testing convenience. You have completed most of your computer science requirements, but not your Art or System requirement. You want to find something you are interested in that will count towards your Art requirements so you can wish list it.

Is that description clear?

S: I think so.

(Back to the index page for Sojin to text)

You can start now.

S: first log in as sal

(Clicks on username and types in seth)

(Presses tab and types in 123)

(Clicks on submit and log in)

(Clicks on graduation requirements tab)

(Scrolls down to see the details)

(Highlights unfulfilled requirements)

(Clicks on search)

Sorry to interrupt, but can you explain each time you click on something.

S: yeah sorry.

S: so I noticed the graduation requirements tab using the website, and it is natural just to check the details in the page. And also going to search page to find the courses.

Okay.

S: So art course is in sam fox school so

(Select design and visual art from the school drop down)

(Checks the department drop down but there is no options)

(Clicks on search)

S: so no results in visual art school. Let me try another

(Hits backward to search page)

(Selects arts and sci)

(Checks the department but no options for art)

(Unselects department)

(Unselects school)

(Clicks on search)

S: so I don’t see any search on Art department I’m gonna check all course listings.

(Clicks on fulfill requirements)

S: so this option filter out other courses. This is cool

S: art classes that counts towards requirements

S: can I just do the first one?

Yes.

(Selects ARCH 101 drawing)

S: add it to wish list

(Clicks on add to wish list)

S: I’m done.

Good! Thanks so much. Just one last task. It will be very quick as well.

S: Sure.

So the last task is to search for courses.

You are a BIO student named “frank” with same password. You started getting into music this past summer while at your internship. You have the space in your schedule and want to continue learning more about music this semester, and you have heard that jazz and K-Pop are really cool to study at WashU. So you want to find the courses.

S: Sure.

(Log out of the page and the index page for Sojin to test)

S: so same routine, log in as frank

(Clicks user name and types in frank)

(Presses tab and types in 123)

(Clicks on submit)

S: same search

(Clicks on search on the top right menu)

S: so jazz

(Types in jazz)

(Clicks on search)

S: one class found for jazz.

(Clicks on AMCS 105)

S: and let me wish list it

(Clicks on add to wish list)

S: now for k pop

(Clicks on back on top left menu)

(Clicks on back on top left menu)

(Types in K-pop and hits search)

S: also one course found, Korean 355 Korean Performance blah blah

(Clicks on the course)

(Clicks on add to wish list)

S: I think I’m done with task.

Thank you so much! Let me verify they are indeed added. Can you check if the two classes showing up in the registration?

S: yeah. They are here

Good. Thank you so much for doing the testing!

S: you are welcome.